

Rive Sud Chrysler Dodge & Fiat: Privilege Program rules

GENERALITIES

1. Rive Sud Chrysler, named as « the dealership », can end the Privilege Program at any moment
2. The dealership can modify the rules, its advantages, participating conditions or the level of points to obtain rewards, in all or in part without announcement even if the modifications can alter the value of accumulated points. The dealership can withdraw, limit, modify or cancel any rewards, increase the number of points required to get access to rewards, change or regulate the possibility to transfer points or advantages.
3. There is no expiration date for Privilege Program points. However, the dealership reserves the right to impose an expiry date of the points. If a member does not have any transaction to his account, other than points granted by the dealership for an anniversary, during 18 consecutive months, the member account will be subjected to be closed including the cancellation of all cumulated points.
4. The dealership reserves the right to provide to their members promotional offers concerning the maintenance of their vehicle, the participation to the privilege program or the information submitted by the members.
5. The points have to be collected and the rewards used as per the program rules.
6. All abuse of the privilege program (including the non-respect of the politics and procedures, the sale or rewards swap and misrepresentation of facts, any misconduct, inappropriate behavior or harassment towards the dealership's staff and judged by the dealership can lead to the cancellation of the member's account and his disqualification. The dealership reserves the right to address to a court and recover damages, lawyer and court fees.
7. The dealership reserves the right to interpret and put in application all politics and procedures of the actual rules .All decisions taken by the dealership are final and without appeal. The actual rules replace the previous ones.
8. Allow 24 to 48 hours for your card to be activated or privilege points credited
9. Once in a while, your contact details given to the dealership and to IQ 7/24 administrator can be used to offer you privilege and interesting offers. If you prefer we don't use your contact details, please contact our Privilege Program service.
10. The Program point can be transferred to another member or paired to another member also. The transfer can take place with the consent of the member.

RIVE SUD CHRYSLER DODGE & FIAT : PRIVILEGE PROGRAM INSCRIPTION

11. All drivers detaining a valid driver's license and a postal address in Canada can subscribe to the Privilege Program by paying membership fees, if applicable. The member has to complete a subscription form; otherwise the membership will be refused.
12. A company or any organization cannot become a member.
13. A unique individual by account and under his legal name, can figure on the Privilege Program.
14. The membership is not transferable.
15. No retroactive credit will be granted for services performed before the membership activation.
16. The dealership employees do not qualify for the Program

RIVE SUD CHRYSLER DODGE ET FIAT: COLLECT PRIVILEGES WITH THE PROGRAM

17. The Program points are given on every purchase of accessories, parts, maintenances or Esthetic services at the dealership: 10 points for each dollar spent (before taxes). The Member that has a vehicle that has more than 60 000 km will get the double of points for all work done on their vehicle.
18. Details of the Program are described on a flyer you can get at the dealership or on the Dealership's website. Additional points can be given by purchasing promotional offers, specific services or when referencing a new customer.
19. No point points will be given when purchasing or leasing a new or pre-owned vehicle nor for warranty repairs.
20. A 33 500 bonus points will be granted for referencing a new customer who purchases a new or pre-owned vehicle. To obtain the bonus points, the member has to advise beforehand the sales manager of the dealership. One bonus will be granted by referred customer. Cannot be combined with any other referencing offer.
21. 500 bonus points will be granted to the members for tire storage.
22. While the dealership will make every attempt to provide accurate point credit, it is the member's responsibility to retain necessary documents such a service or parts receipts and present them in order to receive points that were not awarded.
23. To receive points, it is the member's responsibility to present his card at the cashier before paying any invoice.

RIVE SUD CHRYSLER DODGE & FIAT : EXCHANGE PRIVILEGE POINTS

24. The Privilege points can be exchanged for paying any vehicle maintenances, parts, accessories or esthetic work. The points can be traded for vouchers for \$25 or more. The

points can also be exchanged at the purchase or lease of a new or pre-owned vehicle, up to \$1 000 (all taxes included). The member has to present the Privilege Program card at the time of purchase.

No points will be exchanged at the service and parts departments between October 15 and December 1st and from April 1st to May 31.

25. The value of points may vary depending of the rewards offered. In general, each dollar has a value of 0,003 \$. For example, 10 000 points represent around \$30 at the dealership.

Points have no cash value.